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| ***Name of subject:*** **Consumer protection** | ***NEPTUN-code:***RTTFO1AENE | ***Number of hours:*** *lec+gs+lab*2+0+0 | ***Credit:***2***Requirements:*** examination  |
| ***Course coordinator:***Dr. Takács Áron | ***Title:***associate professor | ***Prerequisite:*** - |
| ***Subject content:*** |
| Consumer protection knowledge. Fundamental rights of consumer protection. The institutional system of consumer protection. The consumer protection act. Specialized commercial and legal basic knowledge. Marketing rules. Environmental regulations. Special environmentally-friendly markings, distinctive quality marks. CE marking. Product marking knowledge. Labelling. Indicating the composition of raw materials of textile products. Usage – handling instructions. Product liability. Managing customer and service complaints. The certification of compliance. The consumer advocacy organizations. Market surveillance activity.Case studies. Special textile industry materials testing (fastness, dimensional stability). Certification bodies, visiting testing sites. |
| ***Bibliography:*** |
| 1. Fazekas Judit: Fogyasztóvédelmi jog, Bp. Coruplex Kiadó, 2007. |
| 2. <https://elearning.uni-obuda.hu/> electronic notes and aids prepared by the instructor |
| 3. Dr. Baranovszky Gy., Újlaki-Vátz L.: Fogyasztók minienciklopédiája, OFE, Bp., 2006. |